

foodbank - Client feedback (FBC)

Please take the time to fill in this form to help us evaluate our services. You may wish to fill this in while you wait, return by post or bring it back on your next visit.

Name (optional): Sarah
 (Please circle) Married/Single

Age: 33
 Number of Children: 2

1. Is this your first time at the **Foodbank**? Yes No
 2. What is the circumstance that has caused you to need to **Foodbank**?

my husband has had 6 unpaid work days due to illness and a family bereavement. Our mortgage is due too.

3. What would you have done if this service hadn't been there to provide emergency food to you?

I honestly have no idea, my children will never go without but myself & my husband would ^(or sell my wedding ring)

4. How did you feel before you came to the **Foodbank Centre** today?

I was nervous, felt embarrassed

5. How did you feel when you left the centre with the food?

They were so lovely & helpful & caring.
 I was so happy & my anxiety

6. How do you feel were you received by the volunteers?

wonderfully. They never asked, judged or condemned. They were caring, genuinely lovely people.

Please leave any other comments:

PTO

My Story;

I'm 35, Married, With 2 Children. As most of us we live Pay day to Pay day with NO Savings as back up.

My husband works 6 days per week to pay our mortgage, bills and food but we had a family bereavement which meant 3 days unpaid and then he had a chest infection and had another 3 days unpaid. I didn't know how I was going to feed my family ^{until} My family support worker listened to my worries & fears and gave me a food voucher to use at Harold Hill Food Bank. At first I didn't want to use it feeling I ~~wasn't worthy~~ didn't deserve the help as I'm blessed in so many ways but we all fall on hard times and this week I had. They were wonderful, friendly, caring and no judgement was made. Thank you for your support.